



## **Pharm-D Health Science Rewards Campaign Terms & Conditions**

### **Organiser & Eligibility:**

1. Pharm-D Health Science Rewards ("the Programme") is organized by Pharm-D Health Science Sdn Bhd ("the Organiser").
2. The Programme is a points-based reward programme designed to reward loyal consumers of participating Pharm-D Health Science brands and products [\[See Table A\]](#) ("Products") when they purchase the Products from participating Sellers [\[See Table B\]](#) ("Sellers").
3. Participation is open to all individual consumers aged eighteen (18) years and above.
4. The Programme is not open to resellers, retailers, distributors, or healthcare professionals purchasing for resale or professional use.
5. To participate, users must create an account on the Pharm-D Health Science Rewards Web App at [www.pharmdhsrewards.com](http://www.pharmdhsrewards.com) and upload valid purchase receipts of participating products.
6. The Programme shall accept only purchase receipts dated on 1 January 2026 and thereafter. Any receipts dated prior to this will not be accepted.
7. Unless otherwise varied to the contrary by the Organiser, any participation in the Programme shall be governed by the Terms and Conditions set out herein, which shall remain in full force and effect at all times.

### **How to Participate:**

1. Step 1: Purchase any participating products from any participating sellers [\[See Table B\]](#).
2. Step 2: Access the official Pharm-D Health Science Rewards Web App ([www.pharmdhsrewards.com](http://www.pharmdhsrewards.com)).
3. Step 3: Register an account by providing the following details:
  - Full Name
  - Mobile Number
  - Email Address

4. Step 4: Upload a clear photo of your purchase receipt showing:
  - Outlet / Reseller name
  - Product name (SKU)
  - Date of purchase
  - Total purchase amount
5. Step 5: Upon successful validation, points will be credited to your account based on eligible spending.

**Points Earning Mechanism:**

1. Participants earn 1 Reward Point for every RM1 spent, calculated based on the whole number value (e.g., RM58.90 = 58 points).
2. Sign-up Bonus: New users receive 20 Reward Points upon successful registration.
3. Referral Bonus: Referrers receive 10 Reward Points when a referred friend successfully registers.
4. Points will only be awarded for valid, verified receipts uploaded through the Web App.
5. Excluded Purchases:
  - Points will not be awarded for purchases made under clearance sales, special promotions, bundled deals, discounted prices, or non-standard retail pricing that is below the official recommended retail price (RRP).
  - The Organiser reserves the right to verify purchase prices and reject entries deemed ineligible or inconsistent with RRP.
6. Points are not transferable, non-refundable, and cannot be exchanged for cash or any form of gift in kind.
7. Points do not have an expiry date but will no longer be valid if the Programme is discontinued.
8. The Organiser reserves the right to reject receipts that are deemed unclear, duplicated, or questionable.

**Rewards Redemption:**

1. Reward items are redeemable using accumulated points, subject to availability and stock conditions.
2. All redemptions are on a first-come, first-served basis, while stocks last.
3. Rewards are not transferable, not re-saleable, and not exchangeable for cash, points, items or any form of gift in kind.
4. Pharmdx Sdn Bhd (“Pharmdx”), a member of Pharm-D Health Science group, is the authorised fulfilment company responsible for processing, packaging, and delivering all reward redemption orders, and providing healthcare communications to participants on behalf of the Organiser.
5. Visuals shown on the Programme platform are for illustration purposes only and may differ from actual products.

6. Once a redemption is confirmed, it cannot be cancelled and points will not be refunded.
7. The Organiser and Pharmdx shall not be liable for any delays, loss, or damages to items after dispatch.
8. Delivery of Reward Items shall be limited strictly to addresses within Malaysia. No international shipping or cross-border fulfillment will be provided under the Programme.

**Data Privacy & Consent:**

1. By participating, you consent to the collection and use of your personal data by Pharm-D Health Science Sdn. Bhd., Pharm-Dx Sdn. Bhd., and their affiliates for purposes related to the Programme, including communication, verification, and promotional updates.
2. Your data will be managed in compliance with the Personal Data Protection Act 2010 (PDPA) and relevant Malaysian laws.
3. The Organiser will not request IC numbers or sensitive data through social media or unofficial channels. Official communication will only be made through the verified channels of Pharm-D Health Science. All inquiries regarding this Programme can be directed to us at [support@skale.today](mailto:support@skale.today) (Skale is the technology vendor appointed by the Organiser to manage the Programme)

**Rights of the Organiser:**

1. All entries and receipts submitted become the property of the Organiser. Participants agree that their names, likenesses, or submissions may be used for marketing and publicity purposes without additional compensation.
2. The Organiser reserves the right to verify any information submitted and disqualify entries found to be invalid, fraudulent, or non-compliant with these Terms and Conditions.
3. The Organiser may modify, suspend, or cancel the Programme in the event of unforeseen circumstances, technical issues, or factors beyond its control.
4. Any part of these Terms that is illegal, void, or unenforceable under applicable law shall not affect the validity of the remaining provisions.

**Disclaimer**

The Organiser reserves the right to amend these Terms and Conditions at any time without prior notice. Participants are encouraged to check the official Pharm-D Health Science Rewards Web App regularly for updates or changes.

**---THE REST OF THIS PAGE IS INTENTIONALLY LEFT BLANK---**

**TABLE A - Participating Brand Products**

BRANDS	PRODUCTS
ELDON	Any products under the brands: ELDON NUTRITION, ELDON DX, ELDON, HOLISTICA, FLEXIGEL, ASCENTIA, DR CARDIO, MAMARINE, MEDSKIN.
AIPHARMA	RETANE STERILE EYE DROPS
	RETANE MULTI-6 STERILE EYE DROPS
	RETANE STERILE EYE DROPS 0.88ml x 5's
	QMOIST EYE DROPS
	FRESNOZ 4-IN-1 NASAL SPRAY
	FRESNOZ+ NASAL RINSE STARTER KIT
	FRESNOZ+ NASAL RINSE EXTENSION KIT
	FRENOZ+ AQUACARE CHILDREN / ADULT
	FRESNOZ+ AQUACARE INFANT
VALENS	VALENS MYOTEIN 300G
	VALENS MYOTEIN PLUS 300G
	VALENS MYOTEIN 30S
	VALENS MYOTEIN PLUS 30S
	VALENS LACTAMAMA 15S
	VALENS VUTYCID 30S
	VALENS THIXER CLEAR 175G
	VALENS CARNI-G 500ML
	GUCIL 160G
	VALENS ENERSOS MCT OIL 120ML
	VALENS CARBORIE 350G
	VALENS ONTHERA

**TABLE B - Participating Sellers**

1. Participating brands' online official store or website as such,

Brand	Channels
ELDON	<ul style="list-style-type: none"><li>● Official Website: <a href="https://eldon.com.my/">https://eldon.com.my/</a></li><li>● Eldon Healthcare Malaysia @ Shopee: <a href="https://shopee.com.my/eldonhealthcare.os">https://shopee.com.my/eldonhealthcare.os</a></li></ul>
AIPHARMA	<ul style="list-style-type: none"><li>● AiPharma Healthcare Official Store @ Shopee: <a href="https://shopee.com.my/aipharma.os">https://shopee.com.my/aipharma.os</a></li></ul>
VALENS	<ul style="list-style-type: none"><li>● Valens Official Store @ Shopee: <a href="https://shopee.com.my/valens.nutrition">https://shopee.com.my/valens.nutrition</a></li><li>● Valens Nutrition Official Store @ Lazada: <a href="https://www.lazada.com.my/shop/valens-nutrition-official-store/">https://www.lazada.com.my/shop/valens-nutrition-official-store/</a></li></ul>

2. Authorised Retail Sellers (Offline).

3. Authorised Online Sellers

- ELDON: <https://eldon.com.my/online-reseller-list/>
- AIPHARMA: <https://www.aipharma.com.my/authorized-online-reseller-list/>
- VALENS: <https://valensnutrition.com/product-locator/>

4. Purchases made from Pharm-Dx [www.pharmdx.com.my](http://www.pharmdx.com.my) are **not** eligible for this Programme.